PAYMENT REQUEST & REIMBURSEMENT TRAINING



TOPICS



- Oracle Expenditure Types
- Payment Services form for non-PO purchases
- Payment Request Usages List
- How to complete the form in TechMart
- Preview of Invoice Workflow
- How to search your Payment Requests

PAYMENT SERVICES FORMS

- For expenses that DO NOT require Purchase Orders
- Forms located on the Shopping Home Page
- Some forms are for specific departments only

2	Shop (Alt+P)	Go To
1	Shopping >	Shopping Home
	My Carts and Orders	View Favorites
	Admin	View Forms



PTA PAYMENT REQUEST FORM

Instructions Page

Link to the Payment Request Usages List. Refer to list for payment categories

PTA Payment Request Form		Instructions Request Actions V History					
Form Number 17357803 Purpose Check Request Status Under Review		Caltech					
Instructions		categories that can be submitted on a Payment Request.					
Details		For quick and easy payments, use the Caltech P-Card! For more information click here.					
Supplier	•	If paying a supplier for goods or service not listed on the Payment Request Usage List, please submit the appropriate Purchasing Form available on the Procurement Services forms page.					
Questions	<	Please use the Attachments page to add invoices, statements, receipts, proof of payment, list of attendees, meeting minutes or agenda for					
Codes	 Image: A second s	tood/catering expenses, international wire Transfer Form, and other relevant documents.					
Additional Information		For security reasons, do not include confidential information such as social security numbers, direct deposit forms, tax forms or passport/visa copies, etc. Please send tax forms and confidential documents directly to Supplier Management by uploading securely to: Box Document					
Attachments 🗸		Uploads or faxing to 626-229-9864. Completed Wire Transfer Form from suppliers can be attached in TechMart.					
Review and Submit		Do not attach files larger than 5MB or your request will be returned. TechMart supports 5MB maximum.					
		Resources:					
Form Approvals		Oracle Expenditure Types					
		International Wire Transfer Form					
		Direct Deposit Form - Employee/Student					
		Direct Deposit Form - Suppliers					

Payment Category	Description
Athletic Officials	Referees, timekeepers, game officials, referees, coaches, etc. E-Type: Athletic Officials
Bank Loan, Interest and Bond Payments	Finance Use Only – Payments to financial Institutions for loans, interest, and bonds
	HR/Payroll use only
Beneficiary Payments	Funds paid to individuals who are designated by a Caltech employee to receive benefits in the event of employee's passing
Caltech Clubs / Affiliation Support	Payments to internal Caltech affiliated clubs and organizations E-Type: Sponsorship/Donation
Catering Services	Payment to a company or an individual providing food, drinks, and food service in a professional capacity such as banquet style service; includes setup, wait staff, bartenders, servers, etc. Exclusions: 1. Does not apply to federally funded project which requires a purchase order 2. Rental of venue/facility and equipment must be submitted on a purchasing form or paid with P-Card 3. Contracts/agreements with milestone payments 4. Employees must not pay professional caterers from personal funds. E-Type: Catering Services, Supplies (Un)Allocable, Entertainment
Childcare (limited policy)	Tax reportable reimbursement of childcare costs for faculty while on Caltech business travel as approved by the Division Chair Note: Limits apply. Contact Human Resources. E-Type: Child Care Assistance Program
Contribution/Donations	Donations and financial support to reputable charitable organizations such as Pasadena Chamber of Commerce, United Way, Boys/Girls Clubs, American Red Cross, etc. A charitable organization benefits public interest and is recognized as tax exempt under section 501(c) of the Internal Revenue Code. E-Type: Sponsorship/Donation
Entertainment, Recreational and Social Activities	Amusement, diversion, and social activities, including shows, dances, concerts, sporting events, firework displays, food, decorations, florists, etc. Exclusions: 1. Does not apply to federally funded project 2. Equipment rental, chairs/tables, facility/venue rental for retreats and reservation of hotel rooms in bulk, valet parking, sound, lighting, and security, etc. must be submitted on a purchasing form or paid with P-Card 3. Contracts/agreements with milestone payments E-Type: Entertainment, Supplies Unallocable
Financial Assistance for Students, Visitors, External Affiliates	Scholarships, stipends, living and meal allowances, rent assistance Note: Payment is tax reportable income and may be subject to withholding. Caltech employee and student payments must be reported to Payroll Services. E-Type: Sponsorship/Donation, Student Medical Assistance, Supplies Unallocable
Food and Refreshments, Break Room Supplies	Refreshments, break room/kitchen supplies (coffee, tea, sugar, paper goods, cleaning supplies, etc.); including drinking water, cooler/coffee machine rental, food for meetings or social events, group meals, etc. (can be for either dine-in or delivery) Exclusion: Meal reimbursements while on travel status must be submitted via CardQuest. E-Type: Supplies Unallocable, Entertainment
Freight and Shipping	DHL Express, FedEx, United Parcel Service (UPS), United States Postal Service (USPS), trucking and freight services, etc. paid directly to the supplier. *Employees may be reimbursed for shipping costs with a valid business purpose. E-Type: Shipping Charges, Transportation

PAYMENT REQUEST USAGE LIST

- Do not confuse with Oracle Expenditure Types
- Purchases not on the Usage List must be submitted on a Purchasing form (contact Buyer for assistance)
- Travel expenses for employees and visitors must be submitted via CardQuest (airfare, hotel, etc.)

Step 1 - Details

• Free-form field defaults with the TechMart template name. Delete text and enter Payee/Supplier Name.

Details	
Payee/Supplier name ★	PTA Payment Request Form

Labeling the Supplier Name field assists the Specialty Team in identifying requests.
 DO NOT skip this step.

PTA Payment Request Form	Details		
Form Number12176048PurposeCheck RequestStatusIncomplete	Payee/Supplier name *	CITY OF PASADENA	
· · ·	Purpose	Check Request	
Instructions	Template Title	PTA Payment Request Form	
Details 🗸	Form Type	PTA Payment Request	
a to the payt stop			

Save and go to the next step

Step 2 – Supplier Name & Address

- Enter partial name in Supplier field for list of values
- Existing suppliers are linked to Oracle Supplier database. Be careful of selecting similar supplier or individual names
- Skip shipping and Handling fields
- Verify and select Remit-To-Address (if more than one)

Supplier			Remit-To Address	
Supplier *	Supplier * CITY OF PASA		Remit-To Address *	REMIT-INFO TECH (Primary Remittance) 🗸
	CITY OF PASADENA			
Shipping Fee Type *	Flat Fee 🗸			REMIT-INFO TECH (Primary Remittance)
Chinning				REMIT-PASADEN20 (Remittance)
Shipping ~	0.000			REMIT-PASADEN34 (Remittance)
Handling Fee Type *	Flat Fee 🗸			REMIT-FIRE DEPT (Remittance)
				REMIT-TREASURE2 (Remittance)
Handling *	0.000			REMIT-UTILITY B (Remittance)

Step 2 (cont.) – Employee Record

Records are linked to Oracle HR and employees are responsible for updating their personal information through their Caltech Access account

<u>Note</u>: Payroll direct deposit is not linked to Oracle AP. Employees must enroll separately with Payment Services.

- Select the correct employee name to avoid paying the wrong individual. Refer to department next to the payee name.
- Addresses are not visible and defaults to "Provisional" as employee information is confidential.

Supplier

Supplier *	Perez
	Perez, J
Shipping Fee Type *	PEREZ,
	Perez,
Shipping *	Perez
	Perez,
Handling Fee Type *	Perez, J
Handling *	Perez,
Handling	Perez,
	Perez, Theresa (Tess)(Payment Services)
Remit-To Address	
Remit-To Address *	PROVISIONAL (Primary Remittance) \checkmark
	PROVISIONAL. Employee (See Oracle) Pasadena, California 91125
	United States

Step 2 (cont.) – New Supplier

- Enter "New Supplier" in the Supplier Search field if payee is not listed in the database
- Remember to enter the name in "Details" section even if new payee is pending Oracle set up (refer to Step 1)
- Skip Shipping and Handling fields
- Remit-To Address defaults to "New Supplier". The address will be entered in the Questions Section.

Supplier	
Supplier ★	New Supplier Supplier Search
Shipping Fee Type *	Flat Fee 🗸
Shipping *	0.000
Handling Fee Type *	Flat Fee 🗸
Handling *	0.000
Remit-To Address	
Remit-To Address *	New Supplier (Primary Remittance) 🗸

Step 3 – Questions

- Complete all questions to prevent form request errors
- Select the most applicable payment category
- Do not confuse with Oracle Expenditure Types

Questions - PTA Payment Request Inform	nation Request Actions History
✓ On This Page	★ Response Is Required
Payment Request Category (2) Payment Information (14) New Supplier or Existing Supplier Updates (16) Disposition of Payment (3)	Q Question Text Is Search
 Payment Request Category 	
Please select the appropriate payment cate	gory. Refer to the Payment Request Usage List.
If the reimbursement category is not listed on have been processed on a requisition or pa	n drop-down menu above, select " Unauthorized Purchase. " The goods or service should d with Caltech P-Card. Complete the Unauthorized Purchase Justification Section.
Please choose the best usage category for this request *	Q

 \sim

Questions – Payment Category

v Licenses and permits Medical and physician services Meetings and conferences (registration fee, parking, mileage) Membership dues Mileage (local only, no overnight stay) Personal dropbox/online/cloud storage reimbursement (excludes computer software or apps) Petty cash set up (not replenishment) Postage Prizes and awards Refunds Relocations and moving expenses Royalties Study abroad tuition/room and board Subscriptions (i.e. magazines, newspapers) *excludes software subscriptions Taxes (i.e. payroll, sales tax, property tax) Third Party Travel Tuition reimbursement (HR use only) Utilities (including mobile phone and internet) Visiting faculty support

- Use the dropdown list to select Payment Category. Refer to Usage List on the Procurement Services website.
- If not listed
 - Submit on a Supplier After-the-Fact Form when paying suppliers
 - Select Unauthorized Purchase when reimbursing employees or students
- Optionally, use P-Card to pay the supplier (if accepted and allowable on P-Card Policy)

Questions (cont.) – Payment Info



- Invoice Number Enter invoice number if provided by supplier. If none, enter PR+MMDDYY (TechMart submission date) ex: PR032124
- Account Number leave blank if not applicable
- Amount invoice amount due to supplier or employee
- Invoice Date enter supplier's invoice date or TechMart submission date

Questions (cont.) – Payment Info

- Description/Justification enter reason for payment and valid business purpose; information should be relevant to the payee
- Text will populate in Oracle as the Invoice Description
- Description will be printed on the check or EFT/ACH notification with limited characters
- Currency field defaults to USD

Description of Purchase and Business Purpose * Catered food for Biology seminar 5/26/22, including food, drinks, delivery and set up. 1914 characters remaining Currency USD v

Questions (cont.) – Tax Reporting

- For goods, food, utilities, mileage, etc., select "Not reportable income.
- For Service, Honorarium, Royalty, Prize/Award, select appropriate category from the dropdown list
- Important to specify foreign or US payees



Questions (cont.) – Tax Reporting

* Tax Reporting/Withholding Information

Is payee a US citizen/entity? *

○ Yes ○ No

Is payee a Caltech student/employee? *

○ Yes ○ No

Is payee a California resident or entity located in California ? *

○ Yes ○ No

Do you expect to pay this payee more than \$1,500 per calendar year? *

○ Yes ○ No

- If paying income, additional tax reporting questions are listed.
- The answers determine the type of tax forms necessary and if withholding is applicable.



Questions (cont.) – Special Notes

- Entertainment Category:
- Caltech Policy requires:
- List of attendees or upload as an attachment
- 2. Business purpose/agenda/minutes
- **3.** Date of activity
- **4**. Description of future benefit to Caltech

Description of future benefit to Caltech * TechMart Lunch Mtg; Ways to streamline and make system more efficient. 5/26/22 1922 characters remaining If not using attachments, add list of attendees here Hazel Hall, Tess Perez, Guillermo Ramirez 1959 characters remaining

Questions (cont.) – Special Notes

Special Instructions:

Internal notes for Specialty Team such as due date, rush, Will Call, etc. (Will calls are for extenuating circumstances only)

Special instructions or note to Specialty Team.

Rush. Contact Tess at x2855 or Theresa.Perez@caltech.edu for check pickup.

1926 characters remaining

Questions (cont.) – New Supplier (Non-student/employee)

- Click "Yes" to create a new supplier or update an existing record
- Enter supplier information (name, address, email, phone #, etc.)
- Specialty Team member will submit a request to Supplier Management to create/update supplier record.



Is payee a new supplier? *
● Yes O No
Is the new payee a Caltech student/employee? \star
🔾 Yes 💿 No
New supplier's name *
New supplier's mailing address *
2000 characters remaining
New supplier's email address ★
New supplier's phone number *

Questions (cont.) – New Supplier (Caltech Student/employee)

- Click "Yes" to create a new supplier or update an existing record
- Enter payee information (UID, phone, and email address

Note: Caltech individuals are responsible for updating personal information, including address, directly on their access.caltech account.

 Specialty Team member will submit a request to Supplier Management to create/update supplier record.



Questions (cont.) – **Disposition of Payment**

- Select check (US Postal Mail) or Direct deposit
- Payees may sign up for direct deposit. Links to forms provided when Direct deposit option is selected:
- Oracle default payment disposition supersedes the method selected (contact Specialty Team to confirm if needed)
- If payment needs to go FedEX, please include PTA alias in Special Instructions.

Disposition of Payment

How should the payment be delivered? *

- 🔾 US Postal Mail
- O US Postal Mail with attachments
- Fed Ex (air bill required)
- Fed Ex with attachments (air bill required)
- Direct deposit
- O International Wire Transfer

To enroll in direct deposit, please complete the appropriate form below and upload securely to: https://pdropbox.caltech.edu

Direct Deposit Form - Employee/Student

Direct Deposit Form - Suppliers

Step 4 – PTA Codes

- Select PTA and Expenditure Type
- Default PTA in your profile is displayed
- Multiple PTA's can be added to your profile to quickly select accounts
- Click "Edit" to change or split PTA or E-Type

Codes Form Request Actions 🗸						
✓ Accountin	g Codes					
LINE						
	Project	Task	Award	Expenditure	Organization	edit
	FIN.00006 PURCHASING&PAYMENT SERVICES	1.1 1.1	GB.000007 AVP/CONTROLLER	Supplies - Allocable Supplies - Allocable	Caltech Caltech	

PTA Codes (cont.) – by Percent

- Select "Add Split" for multiple PTAs. For best results, select "% of Qty" to allocate by percentage.
- To assist with allocation, select "Show Monetary Calculations" to view amounts.

Accounting Codes						? X			
LINE								% of Qty 🗸 🗸	add
Project	Task	Award	Expenditure	Organization	% of Qty	✓ add split			split
FIN.00006	1.1 [PURCHASING]	GB.000007	Supplies - Allocable	Caltech	21	remove		21	remove
Select from profile values Select from all values	(525.00 USD)		lues	(525.00 USD)					
FIN.00006	1.1 [PURCHASING]	GB.000007	Supplies - Allocable	Caltech	79	remove	es		
Select from profile values Select from all values	(1,975.00 USD)			79	remove				
				Split Tot	al 100% (2,500.00 USD)	add split	lues	(1,975.00 USD)	
				recalculate / validate values sl	how monetary calculat	tions	es		
							Split Total	100% (2,500.00 USD)	add split
		Save	Cancel				values sho	w monetary calculations	

PTA Codes (cont.) – by Amount

- To allocate costs by amount, select "Amount of Price" from the dropdown menu
- Enter amounts per PTA or E-Type
- If your profile has a default PTA, misc. invoice lines will not appear (discounts, tax, shipping, handling, etc.)

Codes					Request Actio	ns 👻 History ?		Organization	Amount of Price 🗸	add split
V Accounting	Project FIN.00006 PURCHASING&PAYMENT	Task 4.2 [SMALL BUSINESS PROGR]	Award GB.000007 AVP/CONTROLLER	Expenditure Supplies - Allocable Supplies - Allocable	Organization Caltech Caltech	edit	ues :s	Caltech Select from profile values Select from all values Caltech Select from profile values	50.00	remove
Add alter	nate distribution for Discou	nt Go					Doci	iment subtotal: 100.00 USD Split Total	100.00 USD calculate / validate value	add split s

PTA Codes (cont.) – by Amount

- Without a default PTA, TechMart requires manual entry for other invoice fields such as discounts, tax, shipping, handling, etc.
- For best results, setup profile with a default PTA for Payment Requests or allocate cost by percentage

es						Request Actions	History
countin	g Codes						
LINE							
	Project	Task	Award	Expenditure	Organization	% of Qty	edit
	FIN.00006 PURCHASING&PAYMENT SERVICES	4.2 [SMALL BUSINESS PROGR] SMALL BUSINESS PROGR	GB.000007 AVP/CONTROLLER	Supplies - Allocable Supplies - Allocable	Caltech Caltech	50%	
	FIN.00006 PURCHASING&PAYMENT SERVICES	4.2 [SMALL BUSINESS PROGR] SMALL BUSINESS PROGR	GB.000007 AVP/CONTROLLER	Supplies - Allocable Supplies - Allocable	Caltech Caltech	50%	
DISCOU	JNT						
	Project	Task	Award	Expenditu	re Org	ganization	edi
	no value	no value	no value	no value	n	o value	
TAX1							
	Project	Task	Award	Expenditu	re Org	ganization	edi

PTA Codes – No default

- Workaround for not having a default PTA
- Select "% of Qty" and enter percentage. Click save
- After saving, change to "Amount of price" and enter amounts
- This step allows bypassing of the manual entry of tax, shipping, handling fields, etc.

Accounting Codes									? X
LINE									
Select from your code favorites	~								
Project	Task		Award		Expenditure	0	rganization	% of Qty	✓ add split
FIN.00006	4.2 [SMALL BUSINESS P	ROGR]	GB.000007	Supplies ·	- Allocable	Caltech		50	remove
Select from profile values Select from all values	Select from profile value Select from all value	1 5	Colora francisco filo colora	C-1	L	C-1+ C.	m profile values rom all values		1
FIN.00006	4.2 [SMALL BUSINESS P	F	Organization		Amount of Price 🗸	add		50 ×	remove
Select from profile values	Select from profile val				_	split	m profile values		1
Select from all values	Select from all value	5	Caltech		50.00	remove	rom all values		
		ues	Select from profile value Select from all value	Jes 5			Split Tota	0%	add
			Caltech		50.00	remove			split
		ues	Select from profile value	Jes			e / validate values sho	ow monetary calcula	ntions
		·S	Select from all value	S	-				
		Docu	iment subtotal: 100.00 USD S	plit Total	100.00 USD	add split			
				re	calculate / validate val	ues			
							-		

Step 5 – Additional Information

- For most users, this section will be blank or limited selection
- For Facilities Services, enter Aim Work Order Number

SUPP MGT	F-		Additional Information		Request Actions 🔻	History ?
Form Number Purpose Status	Check Request Under Review		Invoice Information			
Instructions Details		~	Dept Code	Select from all values 13B Select from all values		
Supplier		✓	Other Information			
Questions		1	Receiving Tolerance	Option 2 Select from all values		
Codes		1	AP Custom Fields			
Additional Inf	formation		AiM Work Order			
Review and S	ubmit	•	Subcontract Final Invoice Bring into Oracle on hold?			
			Financial approval wet signature attached?			
Form Approva	als		Specialty Team - Pay on P-Card			
			Specialty Team - Payroll assignment			
			Payment Request Short Name for Campus Use (Shows Up In Invoice Search)			
			Disbursements			
			Will call FedEx Special Handling Ready for Wire Currency Conversion Wire ready for posting			
			★ Required	< Previous	Save Progress	Next >

Step 5 – Additional Information (cont.)

From the "Search for Vouchers" screens, end users can search by many different fields such as dates, supplier, amount, and key words within the new custom field based on their short descriptions.

Form Number 1079607 Purpose Check Request Incomplete Invoice Information Instructions Select from all values Details ✓ Supplier ✓ Questions ▲ Codes ✓ Additional Information ✓ Attachments ✓ Review and Submit ✓ Form Approvals ✓	CHARTER COMMUNICATI			Additional Information				
Status incomplete Instructions Cancel Reason Details Image: Concel Reason Supplier Image: Concel Reason Supplier Image: Concel Reason Questions Image: Concel Reason Codes Image: Concel Reason Additional Information Image: Concel Reason Attachments Image: Concel Reason Review and Submit Image: Concel Reason Form Approvals Image: Concel Reason Cancel Reason Select from all values Select from profile values Payment Request Short Name for Campus Use (Shows Up In Invoice Queries) Jan 2025 fees for account 253625	Form Number Purpose	1079607 Check Request	Inv	Invoice Information				
Instructions Details Supplier Questions Codes Additional Information Attachments Review and Submit Form Approvals Dept Code 68 Select from profile values Select from profile values S	Status	Incomplete	Car	ncel Reason	Select from all values			
Supplier ✓ Questions ▲ Codes ✓ Additional Information ✓ Attachments ✓ Review and Submit ✓ Form Approvals ★ Required	Details		Deg	pt Code	68 Select from profile values Select from all values			
Questions ▲ Codes ✓ Additional Information ✓ Attachments ✓ Review and Submit ✓ Form Approvals ★ Required	Supplier		AF	Custom Fields				
Codes Additional Information Attachments Review and Submit Form Approvals Kequired Jan 2025 fees for account 253625	Questions		AiN	/ Work Order	Select from profile values			
Attachments Review and Submit Form Approvals ★ Required	Additional Information		Pay Car Que	yment Request Short Name mpus Use (Shows Up In Invo eries)	Jan 2025 fees for account 253625			
Review and Submit	Attachments		 Image: A second s					
Form Approvals Required	Review and S	ubmit						
★ Required	Form Approv	als						
			*	Required				

Note: Field has 100-character limit.

Watch this short informational video:

https://caltech.box.com/s/m3070mwn6sff25364cojxdfn87908mju

Step 6 – Attachments

- Attach invoice, receipts or other supporting documentation
- Click "Add Attachment" and upload documents from your computer
- Enter a name in the Title field and click browse. Save changes when finished. Click "Save" twice.

Do not attach files larger than 5MB or your request will be returned.



Note: Original records must be retained by the requestor in accordance to the Caltech Record Retention Guidelines. For more information, please see the <u>Guidelines</u> and <u>Schedule</u>

*Do not attach sensitive documents – submit to Box

Step 6 – Attachments (cont.)

Caltech follows the GAAP (Generally Accepted Accounting Principles) standard accounting and auditing practices as well as the IRS Accountable Plan. Payment Services' policies and procedures have been established to comply with these rules and regulations to minimize the Institute's audit exposure. Caltech is required to demonstrate due diligence when processing transactions. Both GAAP and Accountable Plan concepts require proof of payment to substantiate receipts.

Acceptable proof of payment must show the method of payment used for each transaction (credit card, cash, gift card).



Step 7 – Review and Submit

- Review if all required fields have been completed (green check)
- Correct or complete missing sections (marked with red X)
- Click "Submit" when finished

Review and Submit History ?					
 Required Fields Complete 					
Section	Progress				
Details	Required Fields Complete				
Supplier	 Required Fields Complete 				
Questions	Required Fields Complete				
Codes	 Required Fields Complete 				
Additional Information	 Required Fields Complete 				
Attachments	Required Fields Complete				
	C Previous Add to Favorites Submit				

Form Approval

- You can check request status by querying the Form Number
- Submitted requests will have form status "Under Review" until audited and approved by a Specialty Team member.

Review and Submit	PTA Payment Request v3
	Form Number 112112
Form Approvals	Purpose Check Request
	Status Under Review

 After Form Approval, a voucher is created in Invoice Workflow



Invoice Approval / Workflow Steps

- The next step is Financial Approval (FA). The Financial Approver must be set up in your TechMart profile.
- Once the invoice is created, it stops in the invoice workflow for final review and approval (sales/use tax, withholding, etc.)
- There may be other workflow stops depending on the type of payment or supplier (Withholding Review, Wire Review, etc.)
- After FA, invoice is exported to Oracle for payment according to the due date (payment terms)



How to search your payment requests

- Click the Accounts Payable icon
- Search AP Requests
- Select My Searches
- Click My Requests







RESOURCES

Employee Direct Deposit Form

https://procurement.caltech.edu/documents/19431/Direct_Deposit_Form_Employee_Student.pdf

Supplier EFT Form https://procurement.caltech.edu/documents/17592/Direct_Deposit_Form_for_Suppliers_Sep_2020.pdf

Guides and Resources: Expenditure Types, Payment Request Usage List, Cell Phone Allowance, Food and Catering Expense Guide

https://procurement.caltech.edu/guides-resources

Expenditure Type Training

https://finance.caltech.edu/documents/15177/what_is_allowable_final_.pdf

CONTACT INFORMATION

Specialty Team

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THANKYOU For attending today's presentation

