

V 2. SPECIAL RATE: LOS ANGELES, CA

Updated on 03/07/2024

CALTECH

drvn Agent: Ben Berard

		Transfer Services			
Hourly Service		0-10 miles	10-20 miles	20-30 miles	30-40 miles
STANDARD SEDAN 	\$99.59 4 hr. minimum 30 mins. increments Cancellation: 24hrs	\$126.31 Cancellation: 24hrs	\$150.69 Cancellation: 24hrs	\$173.96 Cancellation: 24hrs	\$192.79 Cancellation: 24hrs
STANDARD SUV 	\$119.27 4 hr. minimum 30 mins. increments Cancellation: 24hrs	\$159.55 Cancellation: 24hrs	\$177.28 Cancellation: 24hrs	\$201.66 Cancellation: 24hrs	\$227.14 Cancellation: 24hrs

GRACE PERIODS		ADDITIONALS		OPTIONS	
Airport Arrivals Domestic	30 minutes	Meet & Greet Domestic Arrivals	\$20.00	1st child seat	\$25.00
Airport Arrivals International	60 minutes	Meet & Greet International Arrivals	\$20.00	Each additional child seat	\$20.00
Cruiseport Arrivals	30 minutes	Airport Fee	\$5.00	Parking	Actual
Transfers	15 minutes	Cruiseport Fee	\$10.00	Tolls	Actual

The above rates include taxes, service charge, fuel, gratuities.

*General terms and conditions to follow on the next page.

*All other quotes and services can be provided per request.

*Rates may vary due to special events during certain periods.



GENERAL TERMS AND CONDITIONS

PROVISION OF SERVICE

Quotations are made subject to a suitable vehicle being available. Quotations are given in accordance with details provided by the Client. Unless otherwise stated, admission charges, meals, accommodation tolls and parking charges for special events are not included in the price. Where hours are agreed with the chauffeur for the long distance of passengers, these must be strictly observed (except for serious emergency or diversion) to comply with the current regulations governing drivers' hours and rest periods. drvn reserves the right to curtail or otherwise alter any hire that does not comply with the relevant regulations. Transit commences when the passengers aboard the vehicle and ends when they leave the vehicle, or upon arrival at the end destination, whichever is earlier. All prices are all inclusive and our chauffeurs are not allowed to accept extra gratuity.

CANCELLATION POLICY

All cancellations for all airport transfers or in city point to point transfers booked in a Sedan and SUV must be received twenty-four (24) hours prior to contracted start time to avoid a cancellation fee of the rides base rate. All hourly Charter cancellations for Sedans and SUV booked for twenty-four (24) hours or greater. If Client cancels, a cancellation fee of 100 percent of the estimated trip total will be charged.

WAITING TIME CHARGES

Airport: There will be no charge for waiting time if the passenger meets the driver within the first thirty (30) minutes after the arrival of all domestic flights or within the first sixty (60) minutes after arrival of all international flights. Once the grace period has passed, waiting time will be charged by the vehicle's hourly rate, rounding up in one (1) hour increments starting from the actual landing time. **Non-Airport:** There will be no charge for waiting time if the passenger meets the driver within the first fifteen (15) minutes. Once fifteen (15) minutes have passed, waiting time will be charged by the vehicle's hourly rate, rounding up in half-hour increments starting from the scheduled pickup time.

NO SHOW POLICY

Airport: If passenger fail to show up at the scheduled pickup time and/or location for the arriving flight information you provided to drvn and there has not been any contact with drvn Dispatch after sixty (60) minutes for domestic flights or ninety (90) minutes for international flights passenger will be considered a "No Show" and billed the full fee including the base rate, driver gratuity and any accumulated expenses. If the passenger can't locate the chauffeur, the passenger is not to leave the designated area. The passenger must call our office and drvn Dispatch will locate your driver and assist the passenger in locating the vehicle. **Non-airport:** If the passenger fails to show up at the scheduled pickup time and/or location, you will be billed a full charge for the quoted price including base rate, driver gratuity and any accumulated expenses. If a passenger can't locate your vehicle, the passenger is not to leave the designated area. The passenger must call our office and drvn Dispatch will locate your driver and assist the passenger in locating the vehicle.

AIRPORT ARRIVALS

On all rides, drvn requires a passenger mobile number, in order to keep the passenger informed on the ride status and chauffeur information. Airport meeting instructions vary according to the arrival airport. drvn chauffeurs are in constant communication with our dispatch team via our mobile technology. Should the passenger have any difficulty finding the chauffeur, they must call our dispatch team to locate the vehicle and chauffeur. In order to avoid no-show fee, please do not leave the designated meeting location without notifying us. Our systems are monitoring and updating all flight arrivals. We will be there when the flight lands.