

## EMERGENCY – PROPERTY LOSSES

### PROPERTY LOSS

When your department has suffered an emergency property loss, please contact Security, Facilities, and Safety about your emergency immediately. In addition, see the following **property loss recovery vendors** and **emergency numbers**. Each vendor has their own expertise and all are available 24 hours a day/7 days a week. These vendors will come out to campus, assess the situation, and provide whatever assistance is necessary. Please have the vendor send an invoice for their services to Risk Management for the claim.

- **BELFOR Property Restoration** – Emergency Hotline – available 24/7 – **1-800-856-3333**, <http://www.belforusa.com>

Specializes in:

- Restoration - smoke/odor removal, structural drying/desiccant dehumidification, air duct decontamination, detailed structural cleaning
- Reconstruction – full service general contracting, selective demolition, emergency board up/power generation, safety barriers, remodeling & renovation
- Mold Remediation – industry leadership, environmental control/assessment, common sense solutions
- Technological Leadership - document reclamation, electronic restoration, machinery retrofitting, magnetic media recovery, restorative air wash
- Contents Restoration – detailed cleaning/refinishing, antique, art & heirloom restoration, inventory services/secure storage, dry cleaning/personal effects
- Consulting/Education – national recognized consultants, project analysis, business continuity support/planning, continuing education programs

*2 locations near us:*

Los Angeles  
BELFOR USA  
2920 East White Star Ave.  
Anaheim, CA 92806  
Phone: 714-632-7685  
Fax: 714-632-7688

San Fernando Valley  
BELFOR USA  
21200 Superior St., Unit #A  
Chatsworth, CA 91311  
Phone: 818-882-7620  
Fax: 818-882-7685

- **BMS CAT property restoration** – **24 Hour Call Center - 1-800-433-2940**  
<http://www.bmscat.com>

Specializes in:

- Mitigation – Immediate response to the loss scene to stop further deterioration of the building and contents
- Restoration Services – Fire, smoke, and water recovery for all types of retail, commercial, industrial, and educational facilities
- Reconstruction – Providing construction services while closely working with insurance professionals to ensure a seamless restoration experience
- Moisture Control Services – Desiccant dehumidification means quick recovery at minimized costs through regionally located response centers
- Microbial Remediation – Remediation projects are handled based on set protocol with precision and state-of-the-art technology
- HVAC Decontamination & Cleaning – Clean-up of HVAC as part of the loss
- Debris Removal & Demolition – Controlled demolition and containment of damaged areas in conjunction with other restoration activities on building and contents
- Electronic Restoration & Telecommunications Recovery – Innovative ways to restore hardware, control panels, and telephone systems damaged by soot, smoke, and water emergency
- Industrial Equipment Restoration – Our cleaning protocols prepare the equipment for recertification prior to commencement of production operations
- Media Recovery – Microfilm, microfiche, X-ray, and magnetic media recovery after a loss occurs
- Project Management – Coordination of all aspects of the clean-up and recovery of a loss site
- Pre-Catastrophe Registration – Pre-defined activities to begin immediate response during catastrophic occurrences
- Document, Books, and Vital Records Recovery – BMS CAT has the largest freeze-dry chamber capacity in the world with regionally located chambers

*Location:*

Western Regional Operations Center  
2652 White Road  
Irvine, CA 92614

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➤ To report a CATASTROPHIC EMERGENCY

Contact Property insurer, **FM Global**

- If the situation involves impairment to the sprinkler system, contact the **Customer Service Desk at 866-213-3931**.
- If it is a loss situation, like a fire, flood, or earthquake, report a new loss 24 hours a day and 7 days a week at **877-NEW-LOSS**.